



Westcroft
Stanhope
Bishop Auckland
Co Durham
DL13 2NU

Tel: 01388 528218

Headteacher Mr S Myers

School Number 840 3087

09 October 2017

Dear Parent/Carer

Re: Roadworks

I am writing to confirm that unfortunately the school had not been informed of the roadworks taking place outside of school today. We were also completely unaware that the front entrance of the school was going to be dug up, making the school inaccessible for a number of hours during the day.

We are extremely concerned that Durham County Council have undertaken this work without prior notification. The roadworks have caused huge inconvenience and disruption throughout the school day involving staff cars being trapped in the car park, delivery vehicles unable to off-load and parents being unable to drop off and collect children safely. In addition, there are a range of health and safety concerns.

I am writing to apologise for the disruption and to let you know that we are taking the matter very seriously. A formal complaint has been made to Durham County Council and we are awaiting their response.

Yours sincerely

Mr S Myers
Headteacher

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